

## Please read this important information before testing with VerifEye.

### CAMERA FLASH

VerifEye uses the mobile phone flash to illuminate the participant's eyes and improve testing conditions.

- iPhone: Flash intensity adjusts depending on camera quality. Lower-quality cameras need less bright flash but require the phone to be positioned closer to the face. Higher-quality cameras use brighter flash but allow the phone to be positioned farther from the face.
- Android: Flash brightness always remains at 100%. If you are concerned, place strips of semi-transparent tape over the flash (see image on right). DO NOT DISABLE FLASH, or test accuracy will decrease.



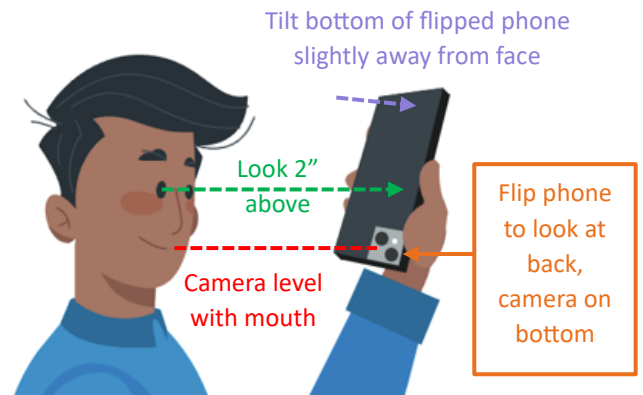
### MINIMUM PHONE REQUIREMENTS

1. Camera: 720 pixels minimum; 1080 recommended or 4K
2. Battery: 20% or more of capacity
3. Network: Use a strong Wi-Fi connection
4. Phone memory: 6 GB of free space (which is used to store data during the test temporarily)
5. Phone volume: Use medium to full volume
6. Apps: Close all other mobile apps during testing to improve data processing

### DATA COLLECTION GUIDELINES

For best results, please follow these guidelines:

1. Room: Take the test in a quiet room with overhead lighting, free of distractions. Eliminate sources of direct light from windows, lamps, computers, TVs, or LED screens. Reflections in the eyes reduce data quality and test accuracy.
2. Verbal Response: Speak clearly and give correct responses (always deny guilt). Other loud noises can register as responses and reduce test accuracy.
3. Phone position: When prompted during the test, position the phone as shown below. (see image on right)
  - Flip phone so main screen is facing away, and back camera is at the bottom
  - Slightly tilt top of flipped phone away from face so bottom camera is angled up towards the eyes
  - Keep the bottom camera level with the mouth
4. Head/Gaze position: To avoid too much data loss, please adhere to the following:
  - Look at back of flipped phone, 2" above camera
  - Blink normally but avoid blinking right when responding to questions
  - Avoid movement: keep eyes alert and open, no squinting – keep posture upright with chin down and face forward



### TUTORIAL

When the test starts, a video tutorial will provide further details about these best practices on the appropriate phone position.

### INCOMING CALLS AND INTERRUPTIONS

Best case: silence all incoming calls or alerts. If not, decline or ignore them. An interrupted test may become corrupted and require you to start again with a new test link. Immediately return to the VerifEye App to resume the test. The test might resume on its own, or you can select to continue it from the Test menu at the bottom of the main screen.

### TEST COMPLETION AND RESULTS

Keep the app open after your test until all data is processed and uploaded. Results are sent to your test provider. If you have any questions about testing or test results, please contact the service partner who provided the test link.

Click on the following link to take the VerifEye test: